



Nachbarschaftshilfe Alsbach-Hähnlein e.V.

Neighbourhood Assistance



**06257-
5008-700**

Dr. Egon Hartmann

www.nachbarschaftshilfe-ahs.de



Our Credo :

Helping people who cannot help themselves or who don't find help by others

Personal situations of our „clients“ (examples):

People who have suddenly lost their partner/friend/neighbour or their partner's care

People who moved shortly before to our municipality without knowing somebody

Lonesome, shy, handicapped, poor, „difficult“ people



Our goal is to help citizens in everyday life situations

- which arise suddenly or can be foreseen
- where help is limited in time or temporary
- which can be done by our members
- in which it is difficult to get professional help

Where we can offer our help

- ❖ **Accompanying to the doctor or to public authorities**
- ❖ **Go shopping and help in household or garden**
- ❖ **Talking with lonely people**
- ❖ **Training for use of electronic media, internet, smartphones**
- ❖ **Attendance at walks or to cinema or theatre**



How we work

- No office
- Emergency No. 5008-700 (mailbox)
- Daily check of calls on base of a weekly plan
- Person responsible :
 - First evaluation
 - Direct order or E-mail circle
 - Assign to overtake case responsibility



Our basic principles

- Our help ist free of charge
- Generally our help is no financial help (exceptions)
- We won't compete with professional services like craftsmen or care / nursing services
- If we cant`t help we try to find help elsewhere or to give the person informations which are helpful



Our Organisation : The Neighbourhood Help of Alsbach-Hähnlein

- Charity association
- Founded in 2014 on base of activities of the Alsbach-Hähnlein Seniorenbeirat (Seniors Council)
- More than 75 members (active and passiv)
- Yearly fee 8 €
- Donations

Insurance by Land Hessen



Some more activities – own initiatives

“SINT”-programm: Online
Courses for Internet help

- Digitalization for better participation in daily life



“Come together”- events
For finding friends for common activities

Support in infrastructure : giving
donations for “seniors fitness trimmers”





And finally our work has shown us

**Even in a good neighbourhood and a
good welfare infrastructure**

people need and estimate solidarity

**A good motivation to continue our
work**